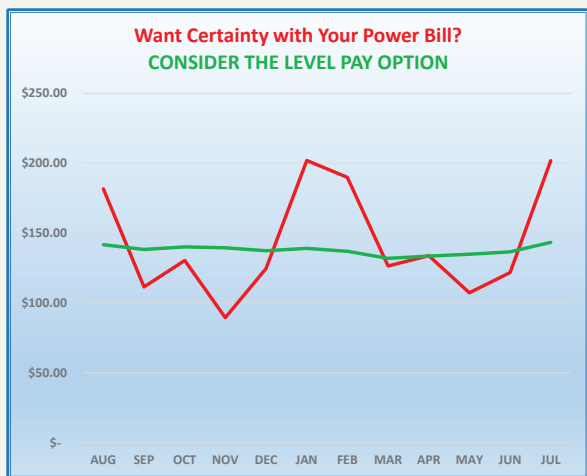


Take the surprise out of your electric bill

Citizens Electric offers a variety of ways for members to take control of both electric use and payment options. One of our most popular programs allows residential members to reduce unexpected surprises from monthly billing. Level Pay allows members to pay an average of their most recent 12 months.

Level Pay makes it easier for residential members to set budgets. Getting off the roller coaster of electric billing allows members to better anticipate expenses, even during the winter months when usage is often higher. The monthly amount varies slightly but is always an even dollar amount. The monthly calculation includes 1/12th of your actual balance to eliminate a true-up month unless you go off of the program.



Actual member bill with and without Level Pay. Regular billing in red and Level Pay in green

Make The Switch

Level Pay is especially convenient for residential members that heat with electricity or experience high seasonal bills. Level Pay helps members to create a budget without fluctuating electric bills. It is extremely popular with members on a fixed income or who prefer to set a surprise free budget. Level Pay can take the sting out of high seasonal bills by adjusting the peaks and valleys of usage to one consistent payment.

Level Pay is easy to sign up for and can be done over the phone. Simply contact CEC at 877-876-3511 and select option 5. A Member Services Representative will be happy to work with on you setting up Level Pay.

Name on
account: _____

Account
number: _____

Home
phone: _____

Cell
Phone: _____

Email
address: _____



Citizens
Electric Corporation

A Touchstone Energy® Cooperative 