

NEWS LINE

Citizens Electric Corporation's monthly publication

877-876-3511/www.CECMO.com



SEPTEMBER 2018

Tell us what you think

Our annual Member Satisfaction Survey gives you the chance to tell us how we're doing and provide us with feedback about current issues.

Ten members will be randomly

selected to win a \$100 Visa gift after completing a survey. Surveys must be submitted online or to P.O. Box 368, Perryville, MO 63775 by Nov. 1, 2018. Limit one survey per household.

All surveys and comments will be reviewed by Citizens' management and board of directors to help us measure our performance and make improvements where possible.



Enter to win a \$100 Visa gift card!

CEC does not share personal information with outside parties.

Name on account _____	Service address _____
Home phone _____	Zip code _____
Cell phone _____	Mailing address (if different) _____
Name of individual completing survey _____	Email address _____
Age _____ Gender _____	Type of member: Residential _____ C&I _____

1. What age group best fits the adults living in your household?

- a. 18-24
- b. 25-34
- c. 35-45
- d. 45-54
- e. 55-64
- f. 65 or over

2. What is your primary heating source?

- a. Heat pump
- b. Geothermal
- c. Natural gas/Propane
- d. Electric resistance
- e. Wood
- f. Other

3. National data suggest that Prepaid Metering participants reduce their electric consumption by 5%-15% annually. What has been your experience?

- a. I do not participate in Prepaid Metering
- b. Less than 5%
- c. Between 5%-15%
- d. More than 15%
- e. I have not seen any savings

4. Do you follow CEC on Facebook?

- a. Yes
- b. No
- c. I was not aware of a CEC Facebook page, but I plan to follow now
- d. I don't use Facebook

5. How aware are you that CEC functions as a not-for-profit cooperative and returns capital credits to members?

- a. Very aware
- b. Somewhat aware
- c. Not aware

6. What is your main source of local news and information? (select all that apply)

- a. KGMO
- b. KTJJ
- c. KBDZ
- d. KSGM
- e. KREI
- f. KZIM
- g. Cashbook Journal
- h. Republic Monitor
- i. Ste. Genevieve Herald
- j. Sun Times News
- k. Electronic device
- l. None of the above

7. Should CEC offer financial assistance to area businesses to retain existing jobs and/or create new jobs?

- a. Yes
- b. No
- c. Not sure

8. How likely would you be to run certain appliances at different times of day if that would allow you to pay less for power?

- a. Likely
- b. Not likely
- c. I need more information

