

REVIEW & ACCOMPLISHMENTS



- ▶ AWARDED \$9,500 TO HIGH SCHOOL STUDENTS TO ATTEND YOUTH TOUR & CYCLE
- ▶ AWARDED \$8,000 TO HIGH SCHOOL SENIORS IN SCHOLARSHIP SUPPORT
- ▶ CONTRIBUTED \$28,000 SPONSORING LOCAL EVENTS
- ▶ DONATED \$24,0448 TO OPERATION ROUND-UP
- ▶ SOLD 1.6 MILLION MWHs TOTAL ENERGY TO MEMBERS
- ▶ RETURNED \$3.0 MILLION IN CAPITAL CREDITS TO MEMBERS

363

NEW MEMBERS
CONNECTED

OVER
99.9%
RELIABILITY RATE

9.2

METERS PER
MILE OF
LINE

6

COUNTIES
SERVED

11,683

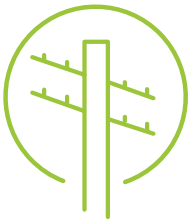
AVG. RESIDENTIAL
KWH USAGE
CONSUMED

77

FULL-TIME
EMPLOYEES

49

SUBSTATIONS
MAINTAINED



- ▶ OPERATED 2,822 MILES OF OVERHEAD DISTRIBUTION
- ▶ OPERATED 169 MILES OF UNDERGROUND DISTRIBUTION
- ▶ SERVED AN AVERAGE OF 24,609 RESIDENTIAL MEMBERS
- ▶ ACCOMMODATED 248 COMMUNITY SOLAR MEMBERS
- ▶ SERVED 2,657 COMMERCIAL & INDUSTRIAL MEMBERS
- ▶ \$249,960 ISSUED IN REBATES TO MEMBERS



78 ACSI®

HIGHER THAN THE NATIONAL AVERAGE

This customer satisfaction score is compared to the publicly reported averages for cooperative, municipal, and investor-owned utilities in 2023.*


WE VALUE OUR MEMBERS.

Contact us | 877-876-3511

Connect with us | cecmo.com



Citizens
Electric Corporation

A Touchstone Energy® Cooperative 

*Compared to publicly measured energy utilities in the ACSI® survey of customers rating their own energy utility. Results based on data provided by Citizens Electric Corporation, collected between October 23 – November 6, 2023. ACSI did not regulate the survey administration or sample size. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC. For more about the ACSI, visit www.theacsi.org.